|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Feb 23** | **Extremely Likely**  | **Likely** | **Neither likely nor unlikely** | **Unlikely**  | **Extremely unlikely**  | **Don’t know**  |
|  | 3 | 0 | 0 | 0 | 1 | 0 |
| Responses | Friends and Family Comments Carole the ANP at Brookfield very knowledgeable and professional Reception desk always helpful and very professional Doctor Sumra very helpful Lovely Staff always try their bestContacting difficult / getting appointment very difficult/no continuity  |
| Brookfield Surgery – Feedback for patients  | Many thanks for all your feedback We continue to work hard to provide good access to the practice and will continue to monitor the appointment and phone system. This will be discussed with our PPG group at our next meeting.  |

**Brookfield Surgery Friends and Family Comments – Feb 2023**