**SEPTEMBER FRIENDS AND FAMILY RESPONSES**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Sept 19 19  9 | EXTREMELY LIKELY | LIKELY | NIETHER LIKELY NOR UNLIKELY | UNLIKELY | EXTREMELY UNLIKELY | DON’T KNOW |
| responses | 50 | 1 | 1 | 2 | 3 | 1 |
| comments | Extremely Likely  **Efficient, Professional Service**  **Fantastic Service**  **I consider Dr Finigan an excellent Doctor whom I have faith in**  **Very Pleasant Nurse**  **Wasn’t aware the appointment I had was to discuss one concern only**  **Easy to get an appointment on the same day, short waiting time and excellent service from Doctor**  **Very good nurse – was five minutes late but she still was very helpful** | | | | | |

**Brookfield Surgery – Feedback for Patients**

**Many thanks for all your feedback.**

**We constantly review our appointment system and review capacity and demand to ensure we have good availability across our clinical team.**

**All your comments are fed back to the whole team – We very much appreciate all your positive feedback**