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| --- | --- | --- | --- | --- | --- | --- |
| **April 23** | **Extremely Likely**  | **Likely** | **Neither likely nor unlikely** | **Unlikely**  | **Extremely unlikely**  | **Don’t know**  |
|  | 3 | 0 | 0 | 0 | o | 0 |
| Responses | Friends and Family Comments Practice good and reliable Doctor Leech is always very professional and friendlyDifficulty getting through on the phonelines, but the receptionists are very helpful  |
| Brookfield Surgery – Feedback for patients  | Many thanks for all your feedback Thank you for your feedback. The Practice will continue to review the amount of telephone lines we have available for patients. This was increased post Covid but we will continue to review the system. |

**Brookfield Surgery Friends and Family Comments – April 23**