**SEPTEMBER FRIENDS AND FAMILY RESPONSES**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  Sept 19 199 | EXTREMELY LIKELY | LIKELY | NIETHER LIKELY NOR UNLIKELY | UNLIKELY | EXTREMELY UNLIKELY | DON’T KNOW |
|  responses | 50 | 1 | 1 | 2 | 3 | 1 |
|  comments  | Extremely Likely**Efficient, Professional Service****Fantastic Service****I consider Dr Finigan an excellent Doctor whom I have faith in****Very Pleasant Nurse****Wasn’t aware the appointment I had was to discuss one concern only****Easy to get an appointment on the same day, short waiting time and excellent service from Doctor****Very good nurse – was five minutes late but she still was very helpful** |

**Brookfield Surgery – Feedback for Patients**

**Many thanks for all your feedback.**

**We constantly review our appointment system and review capacity and demand to ensure we have good availability across our clinical team.**

**All your comments are fed back to the whole team – We very much appreciate all your positive feedback**